



Important Notice

All items returned must be accompanied by a purchase receipt and a brief letter outlining any problems. Any items returned without a purchase receipt will be subject to charges for parts, labour and return shipping.

Items sent back for repair and deemed as "no fault found" by the manufacturer or other authorised repair agent may incur a return freight cost.

Units returned subject to Dead On Arrival policy **must** be accompanied by copy of Proof of Purchase clearly showing date of sale. Any units returned without this information will be serviced/repared and returned to store subject to compliance with warranty conditions. In this instance, Innovations Australia will organise return freight.

Innovations Australia will not accept transport charges for items being returned for Inspection/Repair/Service.

All items returned are subject to Innovations Australia's Return Policy which can be found on the website.

General turn-around times for repairs range from 3-6 weeks, but may be longer, dependant on the nature of the fault and availability of replacement parts.

This form must be emailed through to info@underwatercameras.com.au prior to return of your equipment and a Return Authority number will be issued.

Customer Details

Name:	_____	Date:	_____
Phone Number:	_____	Reason for Return: (Please Circle)	Flooded Cracked/Damaged Electrical Problems
Mobile Number:	_____	Other:	_____
Return Address:	_____ _____	Email:	_____

Item Details

Description of Items	Invoice Number	Extra Details
_____	# _____	_____
_____	# _____	_____

Please return this form with your item(s) to:

Innovations Australia
ATT: Repairs
Shop 7 Mainstreet Arcade
85 Lake Street
Cairns, QLD, 4870

Phone: (07) 4031 9266
Email: info@underwatercameras.com.au

Office Use Only

RA# _____	Date Issued: _____
Issued By: _____	Repair Reference: _____